

## Troubleshooting and technical information

### Some hints on PDF readers and web browsers

PDF files cannot be directly printed on printers, they need a viewer program. The “official” PDF file reader is Adobe Acrobat Reader which is downloadable free of charge from the internet. The latest version at the time of production of this CD-ROM is 4.0. However, we found that on several Unix systems (Linux, SGI, IBM) Acrobat Reader crashes on many files. This applies not only to the files on this CD-ROM proceedings but to other PDF files as well. The same files read correctly on a Windows system. Therefore on Unix systems we propose browsing the CD using a web browser (starting at `start.htm`) and viewing the files with a Ghostscript-based viewer, e.g. `ghostview` or `gv`. It is important that your Ghostscript interpreter should be up-to date, preferable of version 6.x as versions 5.x fail on many files. To test which version your system has type `gs -v`. An up-to-date Ghostscript can be downloaded from [www.ghostscript.com](http://www.ghostscript.com).

### Some typical problems and solutions

**I browse the html contents with a web browser. Clicking on a paper a download window appears but the file is not shown.**

*The application for handling PDF files is not set in your web browser. In Netscape set it under Edit→Preferences→Navigator→Applications.*

**No links appear in the contents or on the papers.**

*You are viewing the pages with a PDF reader which has no link capability, e.g. Ghostview. Use Acroread instead or browse the CD with a web browser starting at `start.htm`*

**Acroread starts and crashes with a system error (e.g. Segmentation violation).**

*On some unix systems Acroread 4 does not work reliably. View the files with Ghostview or `gv` and browse the contents in html format with a web browser.*

**After viewing several pages Acroread slows down on a Windows system.**

*Acroread might be set to open a new window for all documents. When you follow the links a large number of files accumulate behind the actual window. Set Acroread not to open a new window in Files→Preferences→General.*

**Ghostview or `gv` indicates a problem with a PDF file, or the files doesn't look correctly rendered.**

*Check that your Ghostscript version is up to date. This can be done by typing `gs -v`. The latest version at the production of the CD-ROM is 6.5. Ghostscript can be downloaded from [www.ghostscript.com](http://www.ghostscript.com).*